



Schedule 1 – House Rules

Pet Policy

- There is an additional charge of £15 per dog per week. Guide dogs are always accepted without charge but must be declared when booking.
- Please bring your own dog bed / crate with you and food / water bowls as these are not supplied.
- Well behaved dogs are allowed to stay with prior agreement with the owners.
- Dogs must be kept on a leash in the garden as the fence not secure and there is livestock in the adjoining field.
- Pets are not allowed on any of the soft furnishings throughout the property.
- Pets are not allowed to urinate on any of the carpets or soft furnishings as this causes permanent stains and damage.
- If dogs get wet on a walk they will need to be thoroughly dried on arrival at the property.
- Dogs should not be left alone on the property for more than 4 hours at a time. Guests must ensure that their dogs will not cause damage to the property if they are left unsupervised.
- Any damage caused at the property as a result of your pet will be chargeable.
- Pets are left in a secure place at night during sleeping hours where they are happy and not distressed causing harm to the dog or damage to the property.
- All guests are responsible for their pets in accordance with the Animal Welfare Act.
- All pets kept at the property must be vaccinated and regularly treated for fleas and worms.
- Guests must ensure their pets do not cause a nuisance to the owner and neighbours. This includes excessive noise.
- Pets must not be allowed to foul inside the property. Any pet faeces must be removed immediately from the garden or outside areas and disposed of safely and hygienically.



- Any animal listed in the schedule of the Dangerous Wild Animals Act 1976 may not be kept at the property.
- Any dog listed under the Dangerous Dogs Act 1991 may not be kept at the property.

Fire Hazards / Safety

- We would ask you please not to use lighted candles or incense sticks in the property during your stay.
- Kitchen fires account for the vast majority of fires in the home and we would respectfully ask you to please take extra care when cooking with fat or oil. In the event of a fire, a fire blanket and fire extinguisher are provided to help you to contain the fire but the safety and security of you and your family must be the number one priority. Please only tackle small fires using the equipment provided.
- In the event of fire, smoke alarms will alert you and you must make your way immediately to the first available safe exit from the property. Please also phone the fire brigade (999) immediately. The address is: Fullers Farm, Park Lane, West Grinstead, Horsham RH13 8LT, UK
- We regularly inspect and test all our electrical appliances and fittings, however if you discover anything that may be a potential hazard please let us know.

Bin Collection

- Bins are collected by the council every Monday morning – domestic waste (green bin) and recycling (blue bin) are on alternate weeks.
- There is no need to put the bins out on the road for collection on Monday mornings as the owners will do this.
- Please empty recycling waste into the blue bin as they do not accept the recycling rubbish in the bin bags.

Keys

- The owners will provide you with one set of keys for the front door and a fob for the electric gate. Please do not lose the keys or the fob. If you do lose the set of keys then you will be charged £100.00 for a replacement.

No Smoking

- Smoking or vaping anywhere inside the premises is strictly prohibited. If smoking is detected in the property, then a charge for cleaning and any damage



will be levied from the security deposit, the stay will be cancelled and you will be asked to leave without a refund.

No Parties

- Parties and events are not allowed on the premises.

Quiet Hours

- To ensure a peaceful environment for everyone, quiet hours are observed from 11 PM to 7 AM. During these hours, please keep noise levels to a minimum.

Guest Limit

- The maximum number of guests allowed is 4.

Respect for Property

- Please treat the property and its belongings with care and respect. Any damages caused will be the responsibility of the guest and depending on the value will be deducted from the deposit or charged back to the guest.

Safety and Security

- Please lock all doors and windows when leaving the property.

Overstay Fees

- If you remain in the property beyond the agreed check-out time, without prior authorisation ('Unauthorised overstay'), the following charges will apply:
 - Hourly Charge : A charge of £40.00 per hour will be applied for each hour of unauthorised overstay.
 - Daily charge: If the unauthorised overstay exceeds 5 hours, a full additional day's rental charge will apply at the rate of £200.00.
- If the unauthorised overstay impacts the arrival of the next guest, you may be liable for any costs incurred to accommodate that guest, including alternative lodging, transportation, and other related expenses.

Contact Information

- info@deer-view.co.uk